

Privacy policy

About Triton and this Privacy Policy:

Triton is a brand of COSMANN GMBH with capital of CHF 20,000, whose registered address is Schützenstrasse 16, 4900 Langenthal (Switzerland), registered under number CHE-246.970.594.

Please take a moment to read the following policy, which explains how we collect, use, disclose and transfer the personal information you provide to us on our Website at www.tritonwatch.ch. It also explains how we collect information through the use of cookies and related technologies when you use our Platforms.

Updates to this Privacy Policy:

We may update this Privacy Policy at any time. In the event of an update, we will publish the modifications on this Site.

Information you provide and how we use it:

To access certain areas of our Platform, you will need to register with us. During the registration process, you will be asked to provide personal information about yourself (including your name, address, date of birth, e-mail address, telephone number and, if you make a purchase with us, certain payment information). By entering your contact information in the required fields, you allow Triton to provide you with the services you select.

In addition, we may also collect personal information from you when you communicate with us (for example, if you contact us with a question about one of our products or services), when you provide your contact information when visiting the Triton store.

We will also automatically collect certain information about visitors to our Platform, described in the section entitled “Cookies and Other Information We Automatically Collect”, below.

We will use the information we collect from you to:

- manage and respond to repair requests, and to provide after-sales services;
- deal with your questions and inquiries;
- send service-related communications, including announcements and administrative messages such as order confirmations;
- send you marketing communications (including emails) about us and other third-party partners, in accordance with your communication preferences (please see “Modifying or deleting your personal information” below for more information on how you can control these updates);

- conduct market research as part of our ongoing efforts to improve the services we provide to our customers;
- prevent fraud and other prohibited or illegal activities, and as part of our efforts to maintain the security of our platform; and
- understand the use of our Platform so that we can constantly improve our Platform services and other offerings.

Cookies and other information we collect automatically:

Like most Platforms, Triton logs IP addresses and uses cookies and other similar technologies that allow us to recognize you and personalize your experience. In this way, we also obtain information on how visitors access our Platform. You can find out more about how we use cookies and related technologies below.

What is a cookie?

Cookies are text files containing small amounts of information, which are downloaded to your computer or mobile device when you visit a website or mobile application. They are used to recognize your computer when you move between different pages on a website, or when you return to a website or mobile application you have already visited. Cookies are widely used in the operation of working platforms, to improve their functioning, as well as to provide information to platform owners.

We use cookies to improve our visitors' online experience (for example, to remember your language and/or product preferences) and to better understand how our platform is used. Cookies can tell us, for example, if you have already visited our Platform or whether you are a new visitor. They can also help us make the ads you see online more relevant and focused on your interests.

There are two main categories of cookies:

- First-level cookies, which are used directly by Triton on your computer or mobile device. They are used solely by Triton to recognize your computer or mobile device when it revisits our Platform.
- Third-party cookies used by a third-party service provider on our Platform that may be used by the service provider to recognize your computer or mobile device when it visits other platforms. Third-party cookies are generally used for advertising or platform analysis purposes.

Cookies can remain on your computer or mobile device for different periods of time. Triton uses both "temporary cookies" and "permanent cookies". Temporary cookies exist as long as your browser is open and are automatically deleted once you close your browser. Permanent cookies survive after you close your browser and can be

used to recognize your computer or mobile device when you open your browser and surf the Internet again.

Which cookies does Triton use?

The Platform uses only the following types of cookies on your computer or mobile device:

Cookies required for essential purposes:

These cookies are essential in order to provide you with services on this Platform and to enable you to use some of its functions, such as access to secure areas. Without these cookies, certain services you have requested, such as transaction pages and secure login accounts, would not be possible.

Functionality cookies:

These cookies are used for various purposes relating to the presentation, performance and functionality of this Platform. Their general aim, however, is to improve the visitor experience and the quality of this Platform.

For example, some of these cookies allow visitors to specify language, product or other platform preferences.

Analytical cookies:

These cookies are used to collect information about how visitors use our Platform. The information collected does not identify individual visitors and is aggregated. They include the number of visitors to our Platform, the platforms that have directed these visitors to our Platform, and the pages they visit on our Platform.

We use this information to help us manage our Platform more effectively, to gather broad demographic information, and to monitor the level of activity on our Platform.

Advertising cookies :

When you visit our Platform or click on advertisements or promotional areas on the Platform, these cookies are used to provide you with more relevant advertisements focused on your interests. They are also used to limit the number of times you see an advertisement and to help evaluate the effectiveness of advertising and promotions. They are generally placed by advertising networks with our authorization. They remember your visit to a platform and this information is shared with other organizations, such as advertisers.

Content sharing and social networking cookies:

These cookies enable users to share pages and their content via third-party social networks and other platforms. The companies that use these cookies may also use your information for targeted advertising on other platforms.

More detailed information on the specific cookies used on this Platform and by third parties is provided in our cookie consent tool. You can use this cookie consent tool to control your cookie preferences.

How to control or delete cookies:

You have the right to choose whether or not to accept cookies, and we explain below how you can exercise this right. However, please note that if you choose to reject cookies, you will not be able to use all the features of our platform.

You can set your cookie preferences using our cookie consent tool or by changing your browser settings so that cookies from this Platform cannot be placed on your computer or mobile device. To do this, follow the instructions provided by your browser (usually located in the “Help”, “Tools” or “Modify” functions).

For more information on cookies, including which cookies have been placed on your computer or mobile device, and how to manage and delete them, visit www.allaboutcookies.org and www.youronlinechoices.eu.

IP addresses

We may collect information about your computer or mobile device, including, where applicable, your IP address, operating system, connection times and browser type. We use this information to better understand how visitors use our Platform, as well as for internal reporting purposes. We may anonymize and share this information with advertisers, promoters or other companies.

About advertising:

The Platforms may use third parties, such as network advertisers and ad exchanges, to provide you with advertisements on third-party platforms once you have left our Platforms. In addition, we may use third-party analytics or other service providers to evaluate and provide us, or other third parties, with information relating to the use of the Platforms, as well as the viewing of advertisements and our content. Network advertisers are third parties who display advertisements that may be based on your visits to the Platforms, as well as other applications and sites you have visited. Third-party ad distributors allow us to target ads, products and services that may be of interest to you.

We do not control third-party tracking technologies, even if they are associated with our Platforms or advertisements. The statements regarding our practices do not apply to the information collection methods used by such third parties and other entities with respect to the use of information that such third parties or other entities collect. Relevant third party terms and conditions, privacy policy, permissions, notices and choices should be consulted with respect to their collection, storage and sharing practices. We make no representations about the policies or practices of third-party advertisers, ad networks or exchanges, or any associated third parties.

You have a choice regarding the provision of advertising. You can choose not to receive certain types of behavioral advertising by visiting third-party websites, as described in the section above entitled “How to control or delete cookies”. We are not responsible for the effectiveness or compliance of any third party opt-out choices.

Sharing your information:

We do not rent, sell or share your personal information with other people or non-affiliated companies except in the following circumstances:

- to third-party suppliers providing services on our behalf, such as online and other payments, credit card transaction processing, cheque management and fraud prevention;
- we may disclose your personal information to any law enforcement body, court, regulator, governmental authority or other third party where we have reason to believe that this is necessary in order to comply with any legal or regulatory obligation, or otherwise to protect our rights or the rights of any third party; and
- we may disclose your personal information to any third party who acquires all or a substantial part of our assets and business or to whom we transfer all or a substantial part of our assets and business. In the event of any such sale or transfer, we will use reasonable efforts to ensure that the entity to which we transfer your personal information uses it in a manner that is consistent with this Privacy Policy.

International transfers:

The information we collect may be transferred to, stored and processed in any country or territory in which one or more of our affiliates or third-party service providers are located or maintain facilities. Although some other territories may not have the same data protection standards as your home country, we will continue to protect the personal information we transfer in accordance with this Privacy Policy.

Protecting your privacy:

We want you to feel comfortable using our Platform, and we are committed to protecting the personal information we collect. We limit access to your personal information to those employees who reasonably need to have access to it in order to provide products or services to you or to perform their job duties. We have physical, electronic and procedural, technical and organizational safeguards in place to protect the personal information you provide against unauthorized or unlawful processing, loss, destruction, damage or accidental destruction.

How to modify, delete or access your personal information:

You have the right to request access to any personal information we hold about you in our files, to correct any inaccuracies and to update any outdated information. You may also ask us not to send you direct marketing communications (please note, however, that we may continue to send you service-related communications (i.e., non-commercial communications), such as email updates or order status updates). If you wish to exercise any of these rights, please write to us at the address below.

You may unsubscribe from marketing communication emails at any time by emailing us at the address listed below in the section entitled "Contact Us" or by clicking on the "Unsubscribe" link in any Triton marketing email.

Contact us:

If you have any questions or comments about this Privacy Policy, or about privacy issues in general, please contact us at the address below. You can also use this address to request access to the personal information we hold about you, or to unsubscribe from any marketing communications.

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